



**Senate Bill 262, An Act Concerning a Study of Homemaker-Companion
Agency Issues**

Aging Committee
March 8, 2022

Home Care Association of America Connecticut represents more than one hundred home care organizations that employ thousands of caregivers in the state who provide essential in-home services to seniors, individuals with disabilities and veterans. To ensure quality care, HCAOA Connecticut advocates for employer-based agencies that screen, employ, train and supervise caregivers and supports industry standards that improve the delivery of in-home care to clients.

HCAOA Connecticut welcomes and **supports Senate Bill 262**. The bill establishes a task force to study issues concerning homemaker-companion agencies, including whether any changes are necessary in qualification and registration criteria for HCAs, the system for resolving complaints about HCAs, and training and recruitment methods in the industry.

Members of HCAOA Connecticut look forward to participating in the task force and working with leadership of the Aging Committee as you build and constitute the group. We believe our home care agency owners would bring significant expertise and experience that would benefit the task force in its study, deliberations and recommendations.

The committee may want to charge the task force with studying the larger system of how care is delivered to elderly persons in Connecticut, including the caregiver shortage and low Medicaid reimbursement rates. This more global view will enable policy makers to better understand how services are provided to the most vulnerable persons in the continuum of care and recommend measures that will best protect consumers.

Please contact Mark McGoldrick, chairman of HCAOA Connecticut, (203) 924-4949, with any questions or visit www.hcaoa.org for additional information about Home Care Association of America.